Policy: 10.13

SUBJECT: PUBLIC COMPLAINTS

Supersedes: KL
Effective: September 8, 2008
Page: 1 of 1
Approved by: Detroit Board of Education

1.0 Policy

The Board desires complaints of parents and others to be resolved at the lowest level possible.

Therefore, a complaint of a parent that relates to a teacher, for example, should be presented by the parent first to the teacher. The parent may appeal seeking a satisfactory solution to (in order) the principal, the General Superintendent, and the Board.

Attachments to Policy 10.13: None

See also: None

Legal References: MCLA § 380.485(2)(b)

Labor Contract References: DFT
OSAS